

ULLIANCE HUMAN EFFECTIVENESS TRAINING

Communicating Like a Leader

Being an excellent communicator is generally regarded as the most important skill in becoming an effective leader. This informative session examines how to balance decisive, task-oriented communications with supportive, people-oriented discussions. It's important to not only choose our words wisely, but also to consider the most effective manner of presenting our message to each individual. Participants will emerge with a greater understanding of how to cultivate productive discussions, show genuine appreciation and offer meaningful feedback.

Vision

- Inspirational
- Focused
- Action-Oriented

Demonstrating Credibility

- Being direct and decisive
- Personal accountability
- Asking the right questions

Get to Know Your Employees

- Being committed
- Building trust
- Sincere and authentic
- Inquisitive

Providing Support

- Recognizing and reinforcing positive results
- Providing meaningful, constructive feedback

